



Community and Stakeholder Engagement Policy

27 April 2023

Purpose

The purpose of this Community and Stakeholder Engagement Policy is to detail the principles that guide Iberdrola Australia's community and stakeholder engagement approach and define how we consider the community in which we work and the stakeholders which we may impact.

Iberdrola Australia is committed to working with local communities and stakeholders to ensure our projects have positive long-lasting impacts. We recognise the impacts our projects have and the duty we have to our communities beyond our legislative obligations. We seek to act as a good neighbour; establish a long-term relationship; and become an integral member of the local communities within which we operate.

Our Community

Our community refers to the individuals, groups, institutional and community stakeholders impacted by the development and operation of our projects throughout Australia.

Key stakeholders identified in Iberdrola Australia's community include:

- Landowners
- First Nation communities
- Neighbours
- Local Businesses and other organisations
- Local schools and education institutions
- Unions
- Regulatory entities
- Municipal, state, and federal government departments
- Local, regional, state, or national social and environmental interest groups
- Media
- The environment
- Society at large

This list of key stakeholders represents Iberdrola Australia's network of impact as an active participant in the dynamic relationships in the communities in which we operate.

Core Principles

Iberdrola Australia commits to the following core principles in all our interactions with our community and stakeholders.

Responsible and Fair

We are responsible for our actions and impacts our projects have on our communities. We are invested in developing communication built on trust, integrity, and respect.

Open and Honest

We are committed to open and honest communication with our communities. Ensuring clear, correct, and relevant information is accessible across the lifetime of our projects.

Active Listening


We approach each stakeholder interaction with a mindset to listen and learn from those we interact with. We believe our communities should be heard and that we have an obligation to listen, understand and positively respond to the unique community needs.

Inclusive Engagement

We are committed to inclusive and accessible engagement which reflect collaborative and considered consultation processes with our communities. This principle highlights the role of Iberdrola Australia in engaging, affirming, and responding to Traditional Owners on whose lands we operate.

Embrace the Uniqueness of our Communities

We approach each project and each stakeholder interaction as a unique undertaking. We endeavour to deliver empowering community specific strategies alongside the development of our projects that align with the business principles and best practice in the industry. We endeavor to use local suppliers and products wherever possible.

A handwritten signature in blue ink that reads "Ross Rolfe".

Ross Rolfe AO
Chairman and Chief Executive Officer